

Usability study: findings

Top three takeaways from user testing.

1

Majority of participants completed all three tasks without difficulty.

“Create New Record” was especially smooth and required no changes.

2

Some participants expected the CTA in the bottom right for consistency.

The CTA was moved and made more prominent in the next iteration to match user expectations.

3

A few users struggled to understand the Find and Share record.

This will be addressed in the high-fidelity stage with improved visual hierarchy and clearer labels.